Robust Information Retrieval



WSDM 2025 tutorial

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Section 4: Out-of-distribution robustness



Ability of Neural IR models to maintain Top-K ranking performance when exposed to queries and documents that deviate from the distribution seen during training

Definition (Out-of-distribution robustness of information retrieval)

Given an IR model $f_{\mathcal{D}_{train}}$, an original dataset with training and test data, \mathcal{D}_{train} and \mathcal{D}_{test} , drawn from the original distribution \mathcal{G} , along with a new test dataset $\tilde{\mathcal{D}}_{test}$ drawn from the new distribution $\tilde{\mathcal{G}}$, and an acceptable error threshold δ , for the top-K ranking result, if

$$\left|\mathcal{R}_{\mathcal{M}}\left(\mathit{f}_{\mathcal{D}_{\mathrm{train}}};\mathcal{D}_{\mathrm{test}},\mathcal{K}\right)-\mathcal{R}_{\mathcal{M}}\left(\mathit{f}_{\mathcal{D}_{\mathrm{train}}};\tilde{\mathcal{D}}_{\mathrm{test}},\mathcal{K}\right)\right| \leq \delta \text{ where } \mathcal{D}_{\mathrm{train}},\mathcal{D}_{\mathrm{test}}\sim\mathcal{G},\tilde{\mathcal{D}}_{\mathrm{test}}\sim\tilde{\mathcal{G}},$$

the model f is considered δ -robust against out-of-distribution data for metric M.

Background: Migration scenarios for search engines

A good search engine can be migrated to various scenarios at a low cost. Difficulty:

- Documents from different domains
- Queries with different types



Background: Dynamic scenarios for search engines

A good search engine should keep up with the trends at a low cost. Difficulty:

- Documents on new hotspots
- Queries with new expressions



The above are uniformly described as out-of-distribution (OOD) scenarios

Dilemma: Neural IR models struggle with OOD scenarios

Without retraining, the performance of the neural IR model decreases significantly when faced with OOD data

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Average performance vs. BM25

- Dataset: BEIR
- Senario: OOD corpus
- Observations: The zero-shot performance of neural IR models is worse than traditional IR models

"Let's just retrain the neural IR models dynamically in response to OOD data. Problem solved."

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- Quantity: Large-scale queries and documents
- Quality: Relevance labels provided by experts

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Dataset	Year	Query Corpus	
Robust04	2004	250	0.5M
MQ2007	2007	1.7k	25M
Clueweb09-B	2009	150	50M
MS MARCO	2017	367k	3.3M



MS MARCO Dev Set

How can we flexibly enhance the OOD robustness of neural IR models?

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There are two perspectives...

The OOD robustness of neural IR models can be categorized into the generalizability on unseen documents and unseen queries



Two perspectives of OOD robustness



- Unseen documents: Corpus of new domains, corpus incrementation
- Unseen querise: Query variation (typos, etc.), new query types

We will introduce the OOD robustness through:

- OOD generalizability on unseen documents
 - Benchmarks
 - Adaptation to new corpus
 - Updates to a corpus
- OOD generalizability on unseen queries
 - Benchmarks
 - Query variation
 - Unseen query type

IR systems need to adapt to different environments and variations in the corpus

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There are two scenarios:

- Adaptation to new corpus: Neural IR models trained on the original corpus are migrated to the new domain corpus
- Updates to a corpus: Neural IR models trained on the original corpus, adapted to the continuous growth of documents in the corpus

The above scenarios have a direct impact on the performance of the retrieval stage



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Existing work mainly focuses on neural retrieval models, i.e., dense retrieval models (DRMs) and generative retrieval models (GRMs)

Adaptation to new corpus typically aggregates multiple existing domain IR datasets.

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BEIR is the most typical, it includes 18 datasets from 9 different retrieval tasks, such as news retrieval, entity retrieval.



OOD generalizability on unseen documents: Benchmarks

Updates to a corpus mainly slices or expands the existing dataset

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Updates to a corpus mainly slices or expands the existing dataset

For example, CDI-MS first randomly sampled 60% documents from the whole corpus as the base documents

Then, it randomly samples 10% documents from the remaining corpus as the new document set, and repeated 4 times



Type Dataset		#Retrieval task		#Corpus	
Adaptation to new corpus	BEIR [Thakur et al., 2021]	9		18	
Туре	Dataset	#D	$\# Q_{\rm train}$	$\# Q_{\mathrm{dev}}$	$\# \mathbf{Q}_{\mathrm{eval}}$
Updates to original corpus	CDI-MS [Chen et al., 2023] CDI-NQ [Chen et al., 2023] LL-LoTTE [Cai et al., 2023] LI-MultiCPR [Cai et al., 2023]	3.2M 8.8M 5.5M 3.0M	370K 500K 16K 136K	5,193 6,980 8.5k 15k	5,793 6,837 8.6k 15k

Adaptation to new corpus


















Generative pseudo labeling (GPL) combines a query generator with pseudo labeling from a cross-encoder to generate additional training data [Wang et al., 2022]





• Synthetic queries are generated for each passage from the target corpus



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- The generated queries are used for mining negative passages
- The query-passage pairs are labeled by a cross-encoder and used to train the domain-adapted dense retriever



Straightforward: Access to large amounts of pseudo labeled data



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Unstable: Not all generated queries are of high quality



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Dependent: Over-reliance on cross-coder performance

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- Build positive pairs from a single document through the inverse Cloze task
- Build a large set of negative pairs, including in-batch negatives and cross-batch negatives
- Perform contrastive learning on the whole constructed training data



Low data costs: Unsupervised construction of a large amount of pre-training data



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High training costs: High cost of pre-training

InPars harnesses the few-shot capabilities of large language models as synthetic data generators for IR task [Bonifacio et al., 2022]





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- Generate query with LLM and get the corresponding generation probability
- Based on this, the corresponding query is generated for each randomly sampled document, constituting a positive sample for training



Effective: Constructing positive samples using LLMs



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Risky: Low-quality generated queries may occur





Effective: Simple way to improve model training



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Diverse: There are various ways to synthesize data



Effective: Simple way to improve model training



Diverse: There are various ways to synthesize data



Risky: Low-quality data is hard to avoid

Adaptation to new corpus: Domain modeling



COCO-DR uses implicit distributionally robust optimization (iDRO) to reweight samples from different source query clusters for improving model robustness over rare queries during fine-tuning [Yu et al., 2022]

A model trained to be more robust on the source domain is likely to better generalize to unseen data

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- Cluster source queries using K-Means and then optimize the iDRO loss
- Dynamic weight of each cluster during fine-tuning





Reliable: Theoretically guaranteed generalization from existing domains to unseen domains



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Complex: Complexity of realization and training process



DESIRE-ME uses the mixture-of-experts framework to combine multiple specialized neural models [Kasela et al., 2024]



Adaptation to new corpus: architectural modifications



• Specializers focus on tuning query representation for the corresponding domain

Adaptation to new corpus: architectural modifications



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- **Pooling module** merges the domain context representations computed by the specializers on the basis of the domain likelihood estimated by the gating function

Review architectural modifications




Explainable: Explicit modeling domain information



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Restricted: Assumption of having query domain information



GTR scales up the dual encoder model size while keeping the bottleneck embedding size fixed [Ni et al., 2022]



Adaptation to new corpus: Scaling up the model capacity



• For pre-training, the dual encoder is initialized from the T5 models and train on question-answer pairs collected from the Web

Adaptation to new corpus: Scaling up the model capacity



- For pre-training, the dual encoder is initialized from the T5 models and train on question-answer pairs collected from the Web
- For fine-tuning, the aim is to adapt the model to retrieval using a high-quality search corpus





Simple: Straightforward to improve OOD robustness



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Costly: High training overhead and requires more training data than before



Key idea: Evaluate the average ranking performance across different domains

- NDCG evaluates the quality of ranking results by measuring the gain of a document based on its position in the ranked list
- MRR evaluates the performance of a ranking result by calculating the average of the reciprocal ranks of the first relevant document answer
- **HIT** evaluates the proportion of times a relevant document is found within a set of top-N ranking results
- **AP** evaluates the average performance of the ranking performance metrics, overall new domains

Data



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Comparison between adaptation to new corpus methods



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Comparison between adaptation to new corpus methods



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• High-quality data and an appropriate modeling approach are key to the problem

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- LLMs can play a variety of roles in it

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- LLMs can play a variety of roles in it
- There is a trade-off between efficiency and effectiveness

Updates to a corpus

Updates to a corpus Continual learning





 L^2R employs a replay mechanism that maintains an external memory for storing a subset of historical documents for replay [Cai et al., 2023]



Updates to a corpus: Dense retrieval



- Expanding new knowledge
- Resolving catastrophic forgetting
- Updating the model based on selected new-old samples
- Updating memory based on new data

Updates to a corpus: Generative retrieval

CLEVER incrementally indexes new documents while supporting the ability to query both newly encountered documents and previously learned documents [Chen et al., 2023]



Updates to a corpus: Generative retrieval



Encoding new documents into docids by updating a subset of quantization centroids

Updates to a corpus: Generative retrieval



- Encoding new documents into docids by updating a subset of quantization centroids
- Overall training objective for continual indexing while alleviating forgetting of the retrieval ability





Sustainable: Making neural IR models understand new documents as well as not forget old documents in dynamic scenarios



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Complex: Realization and fine-tuning requires experience

Key idea: Besides ranking metrics, we focus on the forgetting degree of the old corpus

- AP evaluates the average performance over all sessions
- Training time evaluates the total time to learn new data while recalling old data
- Forget_t evaluates how much the model forgets at session t:

$$ext{Forget}_{t} = rac{1}{t} \sum_{j=0}^{t-1} \max_{l \in \{0,...,t-1\}} (p_{l,j} - p_{t,j}).$$

• **FWT** evaluates how well the model transfers knowledge from one session to future sessions:

$$\mathrm{FWT} = \frac{\sum_{i=1}^{j-1} \sum_{j=2}^{T} p_{i,j}}{\frac{T(T-1)}{2}}.$$



Data :

- Dataset of dense retrieval: LL-MultiCPR
- Dataset of generative retrieval: CDI-MS
- Ranking metric: MRR@10
- Observations: Continual learning can effectively improve the performance of dense retrieval and generative retrieval in dynamic senario

• Understanding of new data and recall of old data need to be balanced

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- Maintaining a well-structured memory is important
Query variation datasets are designed to contain sets of queries that aim for the same information need but are expressed in various ways

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They can include paraphrased queries, queries with typos, order-swapped queries, and queries without stop words

Original query	who wrote most of the declaration of independence
Misspelling	who wr eit most of the declaration of independence
Naturality	who wrote most of the declaration of independence
Order	who declaration most of the wrote of independence
Paraphrasing	who authored most of the declaration of independence

Unseen query type datasets consist of queries that are not represented in the training data, either by virtue of their topic or the nature of the information being sought

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For example, the MS MARCO dataset contains 5 types of queries, i.e., location, numeric, person, description, and entity:

Query type	Percentage
Description	53.12%
Numeric	26.12%
Entity	8.81%
Location	6.17%
Person	5.78%

Туре	Dataset	$\# \mathbf{Q}_{\mathrm{eval}}$
Query variation	DL-Typo [Zhuang and Zuccon, 2022]	60
	noisy-MS MARCO [Campos et al., 2023]	5.6k
	rewrite-MS MARCO [Campos et al., 2023]	5.6k
	noisy-NQ [Campos et al., 2023]	2k
	noisy-TQA [Campos et al., 2023]	3k
	noisy-ORCAS [Campos et al., 2023]	20k
	variations-ANTIQUE [Penha et al., 2022]	2k
	variations-TREC19 [Penha et al., 2022]	430
	[Zhuang and Zuccon, 2021]	41k
	MS MARCO [Nguyen et al., 2016]	15k
Unseen query type	L4 [Surdeanu et al., 2008]	10k

Query variation









CharacterBERT-DR uses CharacterBERT with a self-teaching training method, that distills knowledge from queries without typos into queries with typos [Zhuang and Zuccon, 2022]



Query variation: Self-teaching



• Modify the [CLS] token embedding output from CharacterBERT to encode both queries and passages

Query variation: Self-teaching



- Modify the [CLS] token embedding output from CharacterBERT to encode both queries and passages
- Use self-teaching to minimise the difference between the score distribution obtained from the query with typos and the corresponding clean query





Simple: Easy to implement



Simple: Easy to implement



Data-starved: Models may not be adequately trained when typo data is limited

Query variation: Contrastive learning



DRCL improves robustness under query variations by combining data augmentation with contrastive learning [Sidiropoulos and Kanoulas, 2022]

• Data augmentation: On training time, each original correctly query is randomly used itself or variations

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- Data augmentation: On training time, each original correctly query is randomly used itself or variations
- **Contrastive learning:** Comparing the similarity between a query and its typoed variations and other distinct queries





Data-rich: Models can be fully trained



Data-rich: Models can be fully trained



Costly: Need to construct large amounts of training data



DST adopts the idea of contrastive learning and self-teaching to learn robust representations [Tasawong et al., 2023]





• Alignment: align queries with their corresponding passages



- Alignment: align queries with their corresponding passages
- Robustness: align misspelled queries with their pristine queries



- Alignment: align queries with their corresponding passages
- Robustness: align misspelled queries with their pristine queries
- **Contrast:** separate queries that refer to different passages and passages that correspond to different queries





Sufficient: Multiple training objectives guarantee model robustness to query variants



Sufficient: Multiple training objectives guarantee model robustness to query variants



Empirical: The need to balance between different training objectives

Query variation



In addition to MRR and NDCG, the ranking performance under unseen queries is evaluated by other common metrics for query variation and unseen query type

- **Recall** measures the proportion of relevant documents that are successfully retrieved from the total amount of relevant documents available
- MAP quantifies the average precision of retrieval across different recall levels, effectively summarizing the precision at each point where a relevant document is retrieved

Comparison between query variation methods

Data



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For query variation:

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• An appropriate backbone is the foundation

For query variation:

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- Alignment and contrast are key
For query variation:

- An appropriate backbone is the foundation
- Alignment and contrast are key
- Integration of various training objectives is the icing on the cake

Unseen query type





 DR_{OOD} evaluates the drop rate between the ranking performance on the original type of queries and the ranking performance on the unseen type of queries:

$$DR_{OOD} = \frac{p_{OOD} - p_{IID}}{p_{IID}},$$

where p_{IID} is the ranking performance on original type of queries and p_{OOD} is the ranking performance on unseen type of queries

NRMs have poor performance on unseen query types



• NRMs with deep networks can fit seen query types well, at the cost of further loss in performance on the held-out OOD query types

NRMs have poor performance on unseen query types



- NRMs with deep networks can fit seen query types well, at the cost of further loss in performance on the held-out OOD query types
- Pre-trained models have shown good robustness to OOD query types

Cohen et al. study the effectiveness of adversarial learning as a cross-domain regularizer to deal with unseen query type [Cohen et al., 2018]

• Force the NRMs to learn domain-independent features that are useful to estimate relevance

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Further work in this field is waiting to be explored

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